

The Bullionz logo features a stylized 'B' in gold followed by the word 'ullionz' in white. The background of the entire page is dark grey with large, faint, semi-transparent dollar signs and circular patterns.

Smart money. Real gold.

Redeeming

User Guide

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❖ Introduction

The whole premise of Bullionz is offering a digital way of owning real gold. As such, when you own one of our digital gold tokens-BTXG; it is backed at a 1:1 ratio to real physical gold per gram, which you can have delivered directly to you or even held within our secure vaults.

Therefore, this manual will guide you through the process of Redeeming your BTXG tokens for real physical gold and having it shipped to you.

❖ Website & Main Dashboard

Step 1: Enter the Bullionz platform with a registered Bullionz account, via the **Log In** button on the Bullionz website.¹

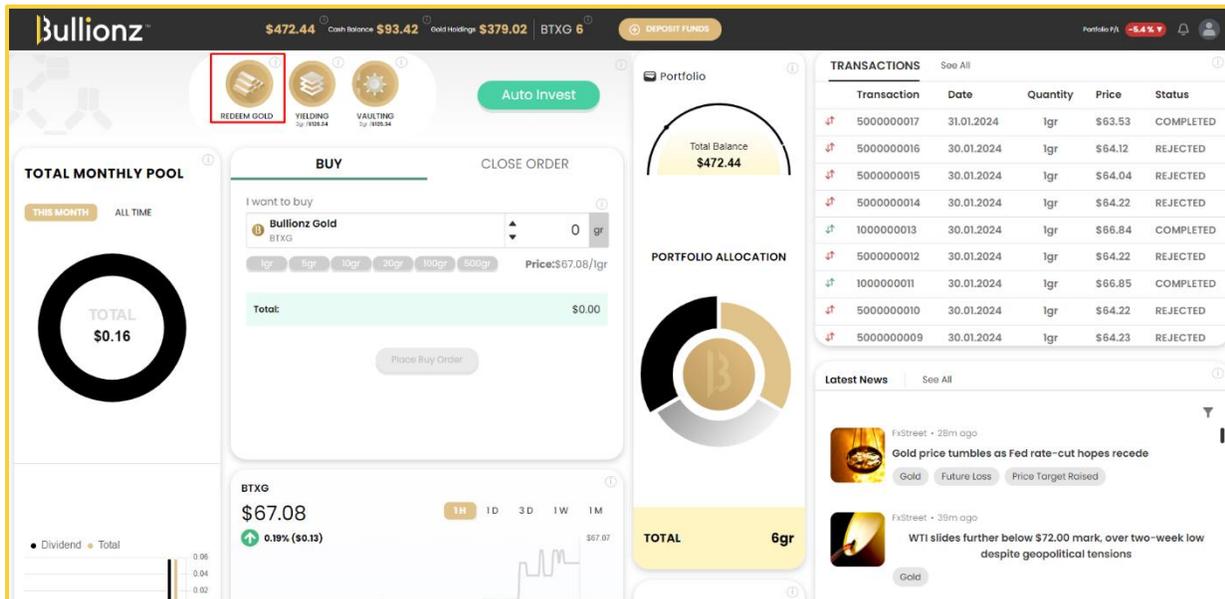
¹ If you have not already created an account with Bullionz, you may do so by clicking the **Register** button on the upper right corner of the main website (www.bullionz.com). Please refer to our **Create An Account** user guide for more information on this process.



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Step 2: On the main page of the Bullionz platform/dashboard, click the icon button entitled, **Redeem Gold.**²



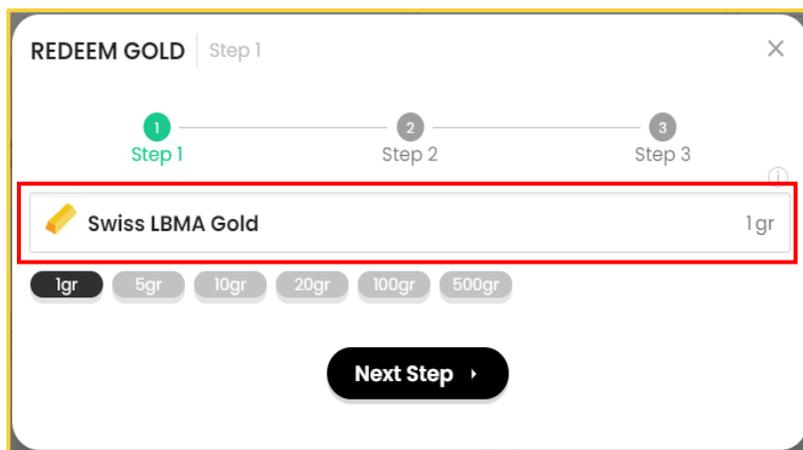
² You will not be able to perform any Redeeming action until your account is deemed fully verified through our Know Your Client (KYC) process. If your account is not verified yet, you will receive a reminder pop-up notification to do so, upon entering the dashboard until done. You can also verify your account through the email that was sent to you upon registration.

❖ Redeeming Process

Step 3: By clicking the **Redeem Gold** button in [Step 2](#), you will initiate our Redeeming process.

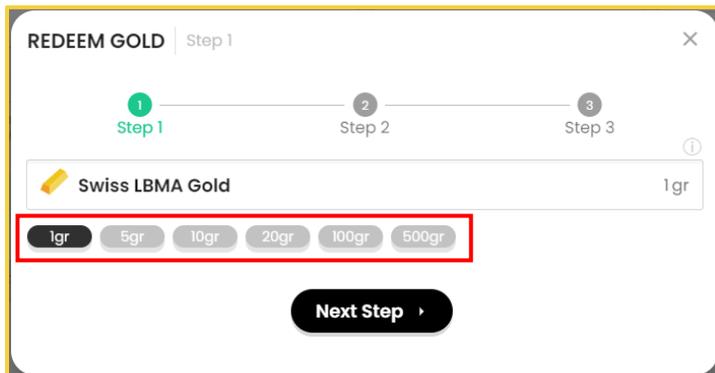
Step 4: To begin, choose the type of gold you wish to receive from the box provided.³

³ At the present time, when this user guide was created, the only option available is **Swiss LBMA Gold**. However, since Bullionz is constantly expanding, we may at some point offer other options for redeeming gold through alternative providers.



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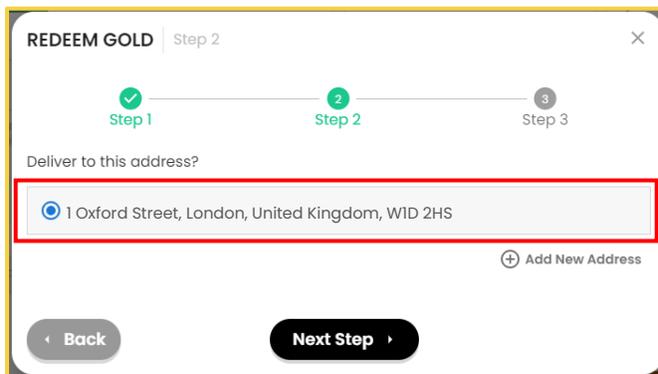
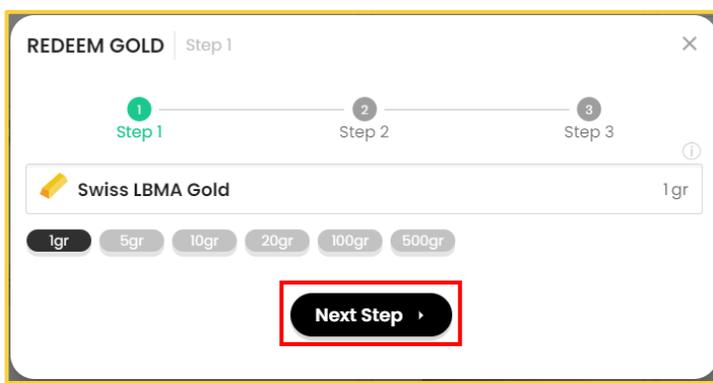
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Step 5: Next, choose the **Amount**⁴ of gold you wish to Redeem from the preset button options below.

⁴ 1 BTXG token equals 1 gram of gold. As such, you must have the required amount of BTXG tokens for the amount of gold you wish to Redeem.

Step 6: Once you have completed [Step 4](#) and [5](#), click the **Next Step** button to proceed.

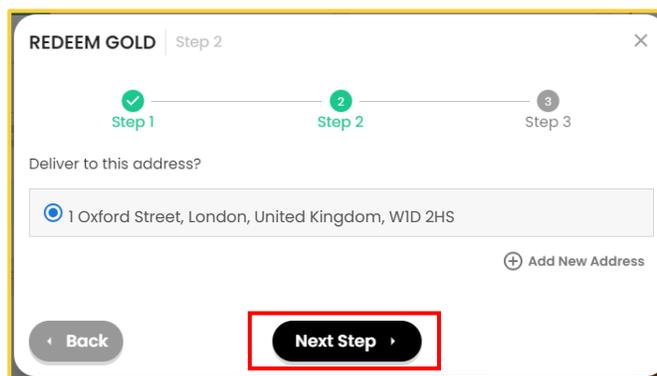


Step 7: The next phase of the Redeeming process requires an **Address**⁵ to where the physical gold should be sent to.

⁵ This is the same address that was associated with the account upon registration.

* Alternatively, you may input a different address by clicking the **Add New Address** option on the lower right corner of the box.

Step 8: Once you have chosen the address to which you want to receive your gold, as described in [Step 7](#), click the **Next Step** button to proceed onwards.



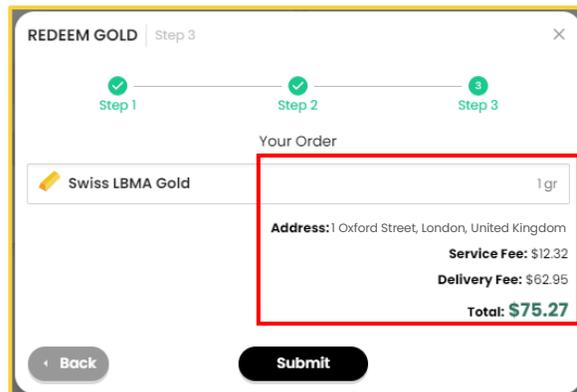
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Step 9: The last step of this process is to review your order and ensure that the amount and address are correct.

This part also summarizes the **Total** cost of Redeeming gold with us, including **Service** and **Delivery Fees**⁶.

⁶ Since said fees are automatically deducted from the account's **Cash Balance**, you must maintain sufficient balance or top-up (Deposit) your account.

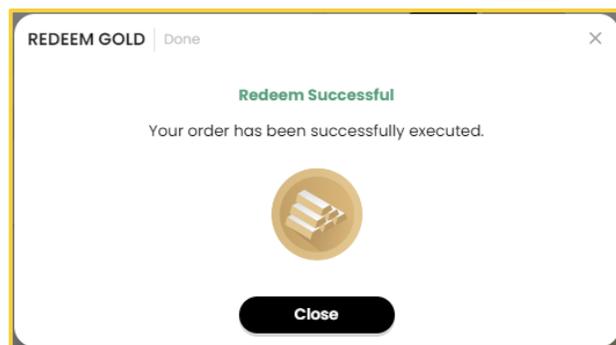


* If at any time throughout this process, you need to amend information, please click the **Back** button in the lower right corner of the dialogue boxes, to revert to the previous step.

❖ Redeem Execution

Step 10: In order for your Redeem order to be successful, you must⁷:

- Ensure that you have the required amount of BTXG tokens for the number of grams you are requesting, as mentioned in [Step 5](#).
- Ensure that you have sufficient **Cash Balance** to sustain the processing fees, as mentioned in [Step 9](#);



⁷ Otherwise, your request will be **Rejected**.

❖ Balance

Step 11: Once your Redeem Order has been submitted, you will see that the **Cash Balance** and **BTXG** numbers of your account throughout the dashboard have been adjusted (reduced) according to the fees and amount of gold Redeemed, as mentioned during [Step 5](#) and [9](#) previously.



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❖ Transaction History



Step 12: All Redeem order histories⁸ are then viewable on the **Transactions** section of the main dashboard, or by selecting **See All**, and carry the following symbol next to them, as shown here on the left.

⁸ While the order is being processed, it will show the **Status** as **Pending**. Once issued out, the **Status** will change to **Completed**.

Transaction	Date	Quantity	Price	Status
4000000005	05.02.2024	1gr	\$148.94	PENDING
5000000017	31.01.2024	1gr	\$63.53	COMPLETED
5000000016	30.01.2024	1gr	\$64.12	REJECTED
5000000015	30.01.2024	1gr	\$64.04	REJECTED
5000000014	30.01.2024	1gr	\$64.22	REJECTED
1000000013	30.01.2024	1gr	\$66.84	COMPLETED
5000000012	30.01.2024	1gr	\$64.22	REJECTED
1000000011	30.01.2024	1gr	\$66.85	COMPLETED
5000000010	30.01.2024	1gr	\$64.22	REJECTED

❖ Conclusion

Thank you for Redeeming your gold-backed digital tokens with us at Bullionz!

You will soon receive your gold in a physical tangible form to do with as you please.

If there are any issues with your order, please don't hesitate to contact us.

Bullionz's products and services are region specific. Our Wallet and Card facilities, along with our Transaction Yielding program, are currently available in the EU only.

Bullionz does not intend to solicit, provide, advocate for, nor offer any security, commodity, derivative, investment management, advisory service, trading advice, nor general or specialized investing, tax, and/or legal advice. Any and all opinions expressed do not necessarily reflect the official policy or position of the company.